



BAU/HOPKINS EMPLOYMENT OPPORTUNITIES

Field Service Technician/Technical Sales & Estimator

JOB PURPOSE

This position is responsible for providing "Hands-On" technical/mechanical support to new and existing customers. Responsibilities include insuring the provided equipment is functional and operating properly, Troubleshooting, repairing or replacing defective parts. Customer service for new and existing customers, supporting the sales team with large project bids, providing timely and accurate product & pricing information.

DUTIES

- ❖ Provide technical/mechanical guidance to customers
- ❖ Conduct training for products at customer sites
- ❖ Perform annual maintenance & calibration services
- ❖ Develops product & project costs from price lists and outside quotes
- ❖ Contributes to the team effort by accomplishing assigned tasks

SKILLS & QUALIFICATIONS

- ❖ Attention to detail
- ❖ Excellent Inter-personal skills to provide excellent customer service
- ❖ Ability to work as part of a team
- ❖ Requires travel throughout New England and sometimes involves overnight stays
- ❖ Knowledge of Mechanical equipment, Chemical feeding equipment, or Fluid Processing equipment would be a definite plus
- ❖ Must be capable of maintaining accurate daily expenses

Salary: Open

Experience: 2+ to 5 years

Education: Associates Degree or Equivalent

Job Type: Employee

Job Status: Full Time

Please email your resume to: Admin@bauhopkins.com